

VISITING THE EICC

We understand that for some people with autism spectrum conditions (ASC), sensory or additional needs, attending an event can be a daunting experience. We have worked with The National Autistic Society to identify the following information which may be useful for you to know before you visit the EICC.

In this guide you will find information on:

- EICC's Location
- Layout of the EICC
- The EICC Team
- Announcements During Events
- Arriving at the EICC
- In Case of an Emergency
- Photos & Virtual Tours of the EICC
- EICC Autism Champions
- Contact Details

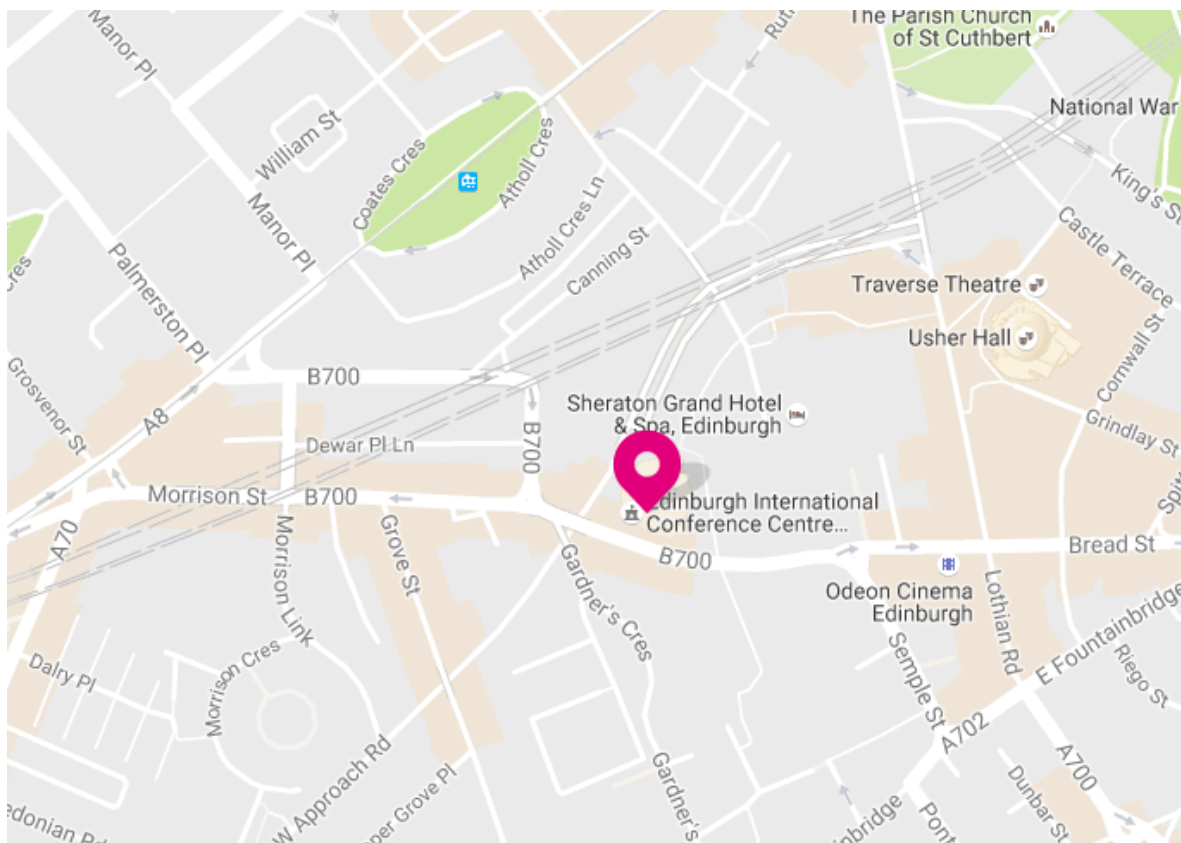


EICC's Location

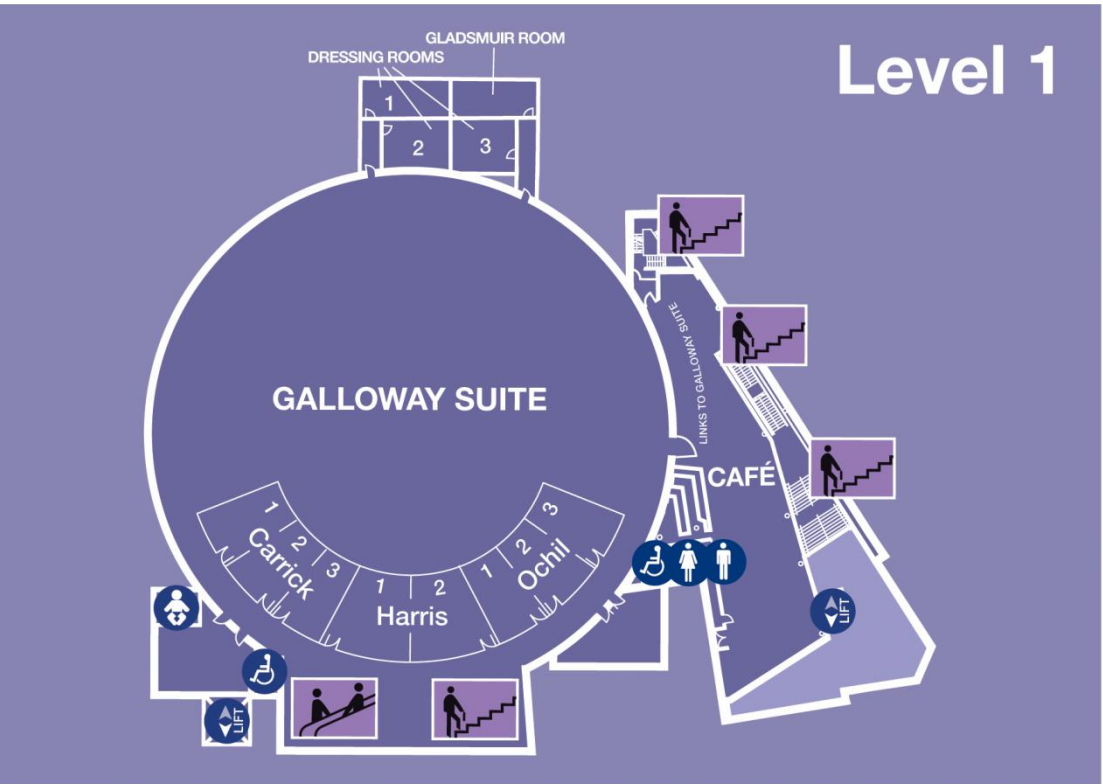
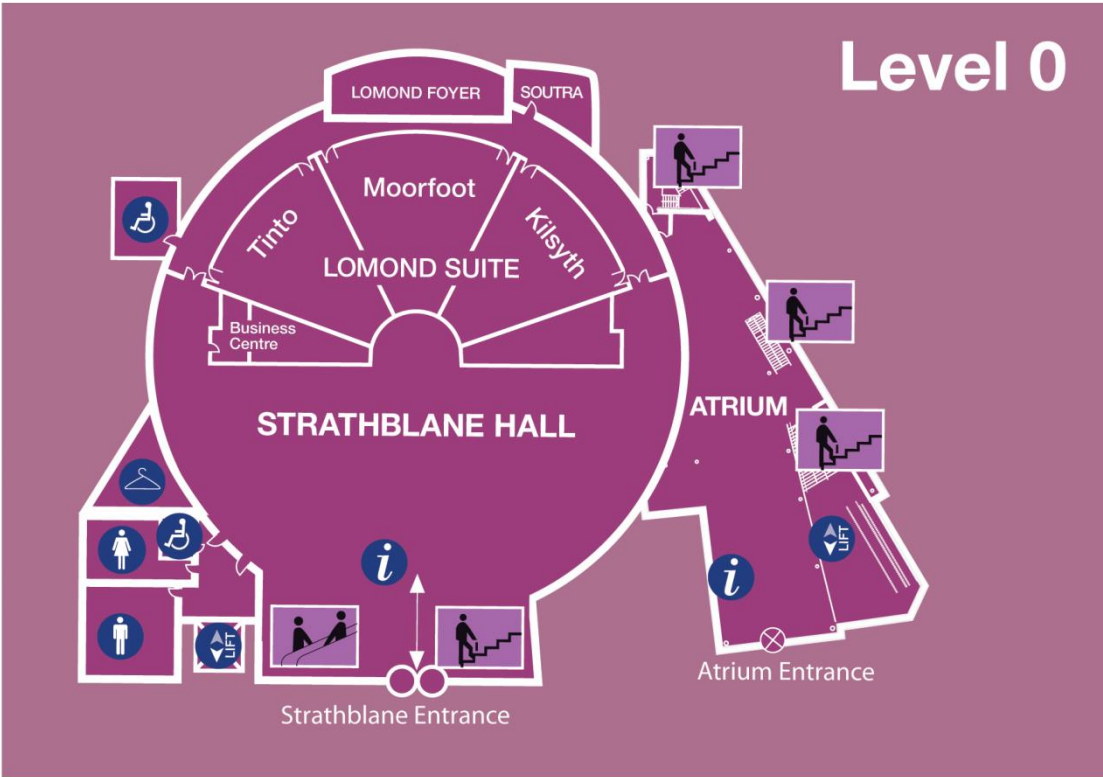


The EICC is located at 150 Morrison Street, The Exchange, Edinburgh, EH3 8EE.

Below is an image of our location on a city centre map. Or [you can view our location on a Google map here](#).



Layout of the EICC



Level 3

The diagram illustrates the layout of Level 3 at Pentland stadium. It features a large circular area labeled 'PENTLAND' at the top. Below this, two smaller circular areas are labeled 'Sidlaw' and 'Fintry'. The diagram includes several accessibility icons: a wheelchair icon in the top left, a female icon in the bottom left, a male icon in the bottom left, a wheelchair icon in the bottom center, a person with a cane icon in the bottom center, a person with a cane icon in the bottom right, and a person with a cane icon in the bottom right. The diagram also shows a series of stairs and a ramp leading up to the seating areas.

[illegible]

Layout of the EICC



The EICC Team



The EICC team is on hand to help should you require any assistance or information during your visit.

Our friendly team of Hosts are always visible and located throughout the venue. Our Hosts will be wearing this uniform:



You can also speak to our team at the Concierge Desks, which are located at the main entrances. Our Concierge Team can provide you with an Orientation Guide of the EICC with the layouts shown on the previous pages.



Arriving at the EICC

When arriving for an event at the EICC the first people that you will see are the EICC's Security Guards. The Security Guards will be wearing these uniforms:



The Security Guards will normally ask questions, such as:

“Good Morning / Afternoon are you here for the conference?” Or “Are you here for Registration?”

The Security Guard will then point to the registration desks where you can register for the event and collect your badge.

If you are arriving at the EICC having already registered for the event, the Security Guard will ask you to wear your registration badge whilst within the EICC during the event.

The Security Guard may ask to check your bags or rucksacks if you are bringing a bag to the event.



Announcements During Events

During events we make regular announcements via our Public Address (PA) system. These announcements can be heard clearly throughout the venue. Instructions given via PA announcement will begin with:

"Ladies and Gentlemen may I have your attention please. Ladies and Gentlemen may I have your attention please."

In Case of an Emergency

If the fire alarm sounds a 'two tone' noise, and in certain areas flashes red lights, please follow these instructions:

- Leave the building and follow other delegates and EICC staff to the rendezvous area.
- Once outside, remain in the allocated rendezvous area until instructions are issued that it is safe to go back into the building.
- On re-entering the building the Security Guards shall ask delegates to show their event pass in order to allow them access back into the building.



Photos & Virtual Tours of the EICC



Strathblane Hall



[View a virtual tour of the Strathblane Hall here](#)

Photos & Virtual Tours of the EICC



Atrium



[View a virtual tour of the Atrium here](#)

Pentland Auditorium



[View a virtual tour of the Pentland Auditorium here](#)

Photos & Virtual Tours of the EICC



Cromdale Hall



[View a virtual tour of the Cromdale Hall here](#)

Lennox Suite



[View a virtual tour of the Lennox Suite here](#)

The following team members are available to help answer questions and act as a point of contact:

Carron Webster

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Sofia Fenoglio

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Contact Details



Should you require any further information ahead of your visit to the EICC then please contact us on the following details.

Telephone: +44 (0) 131 300 3000

Website: www.eicc.co.uk

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